

Speedy deployment, easy to use, giving complete visibility and control



A member of The Hanover Insurance Group

Case Study

Chaucer is a specialist insurance business, underwriting risks at Lloyd's, the world's leading insurance and reinsurance market. Chaucer is a member of The Hanover Insurance Group, Inc., based in Worcester, Massachusetts, and ranked among the top 25 property and casualty insurers in the United States.

Chaucer is committed to underwriting excellence with an objective to build a leading Lloyd's insurer. Chaucer deploy specialist underwriters in all major insurance and reinsurance classes, balancing global marine, energy, non-marine and aviation with UK motor and nuclear.

Headquartered in London, Chaucer has international operations in Buenos Aires, Copenhagen, Houston and Singapore to provide access to high quality business worldwide.

Chaucer found that there was a growing requirement for devices outside of their BlackBerry infrastructure in their organisation. The key concern with alternative devices was device management and security. "We needed to be able to have visibility of our fleet, be able to manage and secure the data on them and have the ability to locate, lock and wipe a device if required".



"Cost management was a key consideration as many of the newer device types do not support data compression and we wanted to be able to have visibility of usage in a live environment, so there was no bill shock! MaaS360 is a proven platform that gives us a simple and secure way to manage all our device types in one place" said Rob Carter, Head of IS at Chaucer Syndicates.

"When combined with the service from Trinity Maxwell, it helps us control security and costs far beyond our expectations" continued Rob Carter.

Speed of deployment and ease of management were key factors when Chaucer assessed the best service for their organisation.

"MaaS360 was easy to get up and running and to use, plus with the support from Trinity Maxwell, we had our devices secured and managed very quickly" concluded Rob Carter.

Today, through Trinity Maxwell and the MaaS360 web-based management console, Chaucer have complete visibility of all phones and tablets, regardless of whether they are enterprise owned devices or employee-owned devices and regardless of device operating system. Once Chaucer pushes the MaaS360 enrolment link, employees are able to enrol their devices in a few minutes.

To find out more about our services go to: www.trinitymaxwell.com

Call us on 020 3137 8450 or e-mail: clientservices@trinitymaxwell.com

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THE ANSWER IS YES