

Out of Bundle Call Rates: UK Voice Calls, Internet and Messages

Please see your commercial schedule or ask your account manager for the allowances on your inclusive tariff. Please see below for the out of bundle rates:

Destination	Charge Per Minute
Calls to other O2 Mobiles	Free of charge
Calls to landlines (01, 02, 03)	45p
Calls to other UK mobiles	45p per minute (ex VAT)
Calls to 0800 and 0808 numbers	Free
Calls to 05 numbers	45p per minute
Picture messages (home and roaming)	40p per message
GSM WAP	45p per minute
Text messages	20p per message
Data	3p per MB
O2 Directory Enquiry services (118402)	£1.25 per minute (ex VAT) access charge + service charge
Calls to 07 and 01 numbers in Jersey, Guernsey & Isle of Man	45p per minute

Roaming & International

Roaming 24 Hour Travel Pass

Zone	Travel Passes per 24 Hours	Data included in each TP	Standard overage rate	MB Charged at Standard Rate Before Trinity Maxwell Discount Rate Applies	Amount Of Data Usage In Total in UK Calendar Day Before Discounted Rate Is Applied	Trinity Maxwell Discounted Rate
2	2	500mb	£3.00	50mb	> 1,050mb in day	£0.50
3		200mb			> 450mb in day	
4		50mb	£5.00	10mb	> 110mb in day	£1.00
5		2mb	£6.00		> 14mb in day	£2.50

Please be aware that the timing and receipt of usage from rest of world destinations varies from country to country and alerts can be delayed where data is received late. Users should be encouraged to use apps on the handset to monitor data usage.

If a user spends more than £100 on ROW data in a 24-hour period then as soon as this rating comes through an automatic GRPS bar will be added pending further investigation.

The user can access a maximum of two travel passes in each 24-hour period GMT. Once the travel pass allowance has been utilised on the first pass, a second pass is automatically added when usage continues. Once the second pass has been utilised, the user is then charged overage rates for the remainder of that day.

It is recommended if users wish to regularly browse the web on their phones when travelling abroad, they should use WIFI hotspots instead of their phone's mobile internet connection.

It is the end user's responsibility to monitor their data usage and this can be done via various apps which monitor data consumption.

Rest of World Roaming Zones

ZONE 2

Canada, United States.

ZONE 3

Albania, Afghanistan, Anguilla, Antigua and Barbuda, Argentina, Aruba, Australia, Bangladesh, Barbados, Belarus, Benin, Botswana, Brazil, Cameroon, Cape Verde, Cayman Islands, Chile, China, Christmas Island, Cocos Islands, Colombia, Costa Rica, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Gabon, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Honduras, Hong Kong, India, Indonesia, Israel, Ivory Coast, Jamaica, Japan, Kazakhstan, Kenya, Korea (South), Kuwait, Macedonia, Madagascar, Malaysia, Myanmar, Mexico, Moldova, Montenegro, Montserrat, Netherlands Antilles, New Zealand, Nicaragua, Nigeria, Panama, Paraguay, Peru, Philippines, Qatar, Russia, Rwanda, Saint Kitts and Nevis, St Lucia, St. Vincent and the Grenadines, Saudi Arabia, Serbia, Seychelles, Singapore, South Africa, Sri Lanka, Suriname, Taiwan, Thailand, Togo, Trinidad and Tobago, Turkey, Turks and Caicos Islands, Uganda, Ukraine, United Arab Emirates, Uruguay, Venezuela, Virgin Islands (GBR), Western Samoa, Yemen, Zambia.

ZONE 4

Algeria, Azerbaijan, Bahrain, Burundi, Chad, Congo, Democratic Republic of Congo, Equatorial Guinea, Falkland Islands, Fiji, French Polynesia, Georgia, Kosovo, Macau, Malawi, Moorea, Niger, Oman, Pakistan, Papua New Guinea, Swaziland, Tahiti, Tanzania, Tokelau, Tonga, Uzbekistan, Vanuatu.

ZONE 5

Andorra, Angola, Armenia, Bahamas, Belize, Bermuda, Bolivia, Bora Bora, Cambodia, Cuba, Gambia, Iraq, Jordan, Lao People's Democratic Republic, Lebanon, Liberia, Mali, Mauritania, Mauritius, Mongolia, Moorea, Mozambique, Namibia, Nepal, Palestinian Authority, Senegal, Sierra Leon, St Helena, Sudan, Tahiti, Tajikistan, Tunisia, Turkmenistan, Vietnam, Zimbabwe

ZONE 6 (£6 per MB) - (This is Zone is not covered by RoW 24 hour Pass)

All other countries, unless specified below - £6 per MB

Country	Rate Per MB
OnWaves	£7.00
AeroMobile	£7.00
Maritime Communications	£7.00
OnAir	£7.00
Global Networks	£7.00
Iran	£7.00
Brunei Darussalam	£20.00

International Rates

O2 International Rates				
Region	Zone	Calls (per minute)	Texts	MMS
Channel Islands & Isle of Man	0	45p	20p	40p
Ireland	1	54p	30p	40p
Western Europe EU & non-EU	2	£1.25	30p	40p
Rest of Europe & Turkey	3	£1.25	30p	40p
USA & Canada	4	£1.25	30p	40p
Asia Pacific	5	£1.25	30p	40p
Rest of world	6	£1.67	30p	40p

Countries in each call zone
Zone 0
Channel Islands and Isle of Man
Zone 1
Ireland
Zone 2
Andorra, Austria, Belgium, Bulgaria, Canary Islands, Cyprus (Greek), Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Rep, Slovenia, Spain, Sweden, Switzerland, Vatican City
Zone 3
Albania, Algeria, Bosnia, Croatia, Cyprus (North), Iceland, Kosovo, Libya, Macedonia, Montenegro, Morocco, Serbia, Tunisia, Turkey
Zone 4
Alaska, Canada, Cocos Islands, Hawaii, Northern Mariana Islands, United States of America (USA)
Zone 5
Australia, Christmas Island, Hong Kong, Japan, Malaysia, New Zealand, Singapore, South Africa

Zone 6

Abkhazia, Afghanistan, American Samoa, Angola, Anguilla, Antarctica, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bora Bora, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Rep, Chad, Chile, China, Colombia, Comoros, Congo, Congo (DRO), Cook Islands, Costa Rica, Cuba, Curacao, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Guiana, French Polynesia, French West Indies, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, North Korea, South Korea, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Mexico, Micronesia, Moldova, Mongolia, Montserrat, Moorea, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Niue, NLD Antilles, Norfolk Island, Oman, Pakistan, Palau, Palestine, Panama, Papua, New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Reunion, Russia, Rwanda, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St Helena, St Kitts, St Lucia, Saint Maarten, St Pierre & Miquel., St Vincent, Sudan, South Sudan, Suriname, Swaziland, Syria, Tahiti, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad and Tobago, Turkmenistan, Turks and Caicos, Tuvalu, Uganda, Ukraine, United Arab Emirates (UAE), Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Wallis & Futuna, Western Samoa, Yemen, Zambia, Zimbabwe, Ships/ferries/Airplane networks